

AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions and listings of claims in the application:

1. (Currently Amended) A method for providing a real-time counseling service by using a network, the method comprising:
 - receiving click information on a counseling link from a user computer, the counseling link being selected by a user on a webpage of a site including a plurality of webpages including a plurality of counseling links;
 - generating an identification code in accordance with the click information;
 - determining a counselor among a plurality of counselors based on the identification code; and
 - creating a counseling room in which the user and the counselor can engage in interactive counseling,wherein the identification code corresponds to the counseling link, and the counseling link is selected by the user to determine the counselor among the plurality of counselors, and
the identification code includes at least one selected from the group consisting of query-contents identification, language information, a service-providing server's information, and the user's location information.

2-6. (Canceled).

7. (Previously Presented) The method of claim 1, wherein the counseling room is a cyber space in which the user and the counselor can engage in interactive counseling by using the identification code in real time.

8. (Previously Presented) The method of claim 1 or 7, wherein the counseling room is a chat room, and the user can carry on an electronic business (e-business) by using URLs of electronic business malls that are provided in the chat room.

9. (Currently Amended) A method for providing data for creating a counseling room at a service-providing server, where the service-providing server is coupled with a counseling server that provides a user with the counseling room by using a network, the method comprising:

receiving click information on a counseling link from a user computer, the counseling link being selected by the user on a webpage of a site including a plurality of webpages including a plurality of counseling links;

generating an identification code in accordance with the click information;

and

transmitting the identification code to the counseling server, where the counseling server determines a counselor based on the

identification code and creates the counseling room for counseling between the user and the counselor, wherein the identification code corresponds to the counseling link, and the counselor link is selected by the user to determine the counselor among a plurality of counselors, and the identification code includes at least one selected from the group consisting of query-contents identification, language information, the service-providing server's information, and the user's location information.

10-14. (Canceled).

15. (Previously Presented) The method of claim 9, wherein the counseling room is a cyber space in which the user and the counselor can engage in interactive counseling by using the identification code in real time.
16. (Previously Presented) The method of claim 9 or 15, wherein the counseling room is a chat room, and the user can carry on an electronic business (e-business) by using URLs of electronic business malls that are provided in the chat room.

17. (Currently Amended) A method for providing a user with a counseling room at a counseling server, the counseling server being coupled with a service-providing server by using a network, the method comprising :

receiving click information on a counseling link from a user computer and
an identification code from the service-providing server, wherein the
counseling link is selected by the user on a webpage of a site
including a plurality of webpages including a plurality of counseling
links;

determining a counselor among a plurality of counselors based on the
identification code; and

creating the counseling room in which the user and the counselor can
engage in interactive counseling, wherein:

the click information is transmitted from the user computer to the
service-providing server;

the identification code is generated in accordance with the click
information on the counseling link on the webpage, the click
information being transmitted from the user computer to the
service-providing server; and

the identification code corresponds to the counseling link, and the
counseling link is selected by the user to determine the counselor
among the plurality of counselors; and

the identification code includes at least one selected from the group
consisting of query-contents identification, language information,

the service-providing server's information, and the user's location information.

18-22. (Canceled).

23. (Previously Presented) The method of claim 17, wherein the counseling room is a cyber space in which the user and the counselor can engage in interactive counseling by using the identification code in real time.

24. (Previously Presented) The method of claim 17 or 23, wherein the counseling room is a chat room, and the user can carry on an electronic business (e-business) by using URLs of electronic business malls that are provided in the chat room.

25. (Currently Amended) An apparatus for providing a real-time counseling service by using a network, the apparatus comprising:

receiving means for receiving click information on a counseling link from a user computer, the counseling link being selected by a user on a webpage of a site including a plurality of webpages including a plurality of counseling links; and

controlling means for generating an identification code, determining a counselor based on the identification code, and creating a

counseling room in which the user and the counselor can engage in
interactive counseling, wherein:

the identification code is generated in accordance with the click
information; ~~and~~

the identification code corresponds to the counseling link, and the
counseling link is selected by the user to determine the counselor
among a plurality of counselors; and

the identification code includes at least one selected from the group
consisting of query-contents identification, language information, a
service-providing server's information, and the user's location
information.

26. (Currently Amended) An apparatus for providing data for creating a counseling room, the apparatus being coupled with a counseling server that provides a user with the counseling room by using a network, the apparatus comprising:

receiving means for receiving click information on a counseling link from a
user computer, the counseling link being selected by the user on a
webpage of a site including a plurality of webpages including a
plurality of counseling links;

generating means for generating an identification code in accordance with
the click information; and

transmitting means for transmitting the identification code to the
counseling server, where the counseling server determines a

counselor based on the identification code and creates the counseling room in which the user and the counselor can engage in interactive counseling,
wherein the identification code corresponds to the counseling link, and the counseling link is selected by the user to determine the counselor among a plurality of counselors, and
the identification code includes at least one selected from the group consisting of query-contents identification, language information, a service-providing server's information, and the user's location information.

27. (Currently Amended) An apparatus for providing a user with a counseling room, the apparatus being coupled with a service-providing server by using a network, the apparatus comprising:

receiving means for receiving click information on a counseling link from a user computer and an identification code from the service-providing server, wherein the counseling link is selected by the user on a webpage of a site including a plurality of webpages including a plurality of counseling links; and

controlling means for determining a counselor based on the identification code and creating the counseling room in which the user and the counselor can engage in interactive counseling, wherein:

- the click information is transmitted from the user computer to the
service-providing server;
- the identification code is generated in accordance with the click
information on the counseling link on the webpage, the click
information being transmitted from the user computer to the
service-providing server; and
- the identification code corresponds to the counseling link, and the
counseling link is selected by the user to determine the counselor
among a plurality of counselors; and
- the identification code includes at least one selected from the group
consisting of query-contents identification, language information,
the service-providing server's information, and the user's location
information.
28. (Currently Amended) An apparatus for providing a real-time counseling service
by using a network, the apparatus comprising:
- a storage device; and
- a processor coupled to the storage device,
- wherein the storage device stores a program for controlling the processor,
- and the processor, being operative with the program, executes a
method comprising:
- receiving click information on a counseling link from a user computer, the
counseling link being selected by a user on a webpage of a site

including a plurality of webpages including a plurality of counseling links;
generating an identification code in accordance with the click information;
determining a counselor among a plurality of counselors based on the identification code; and
creating a counseling room in which the user and the counselor can engage in interactive counseling using the user computer and a counselor computer, respectively,
wherein the identification code corresponds to the counseling link, and the counseling link is selected by the user to determine the counselor among the plurality of counselors, and
the identification code includes at least one selected from the group consisting of query-contents identification, language information, a service-providing server's information, and the user's location information.

29. (Currently Amended) An apparatus for providing data for creating a counseling room, the apparatus being coupled with a counseling server that provides a user with the counseling room by using a network, the apparatus comprising:
a storage device; and
a processor coupled to the storage device,

wherein the storage device stores a program for controlling the processor,
and the processor, being operative with the program, executes a
method comprising:

receiving click information on a counseling link from a user computer, the
counseling link being selected by the user on a webpage of a site
including a plurality of webpages including a plurality of counseling
links;

generating an identification code in accordance with the click information;
and

transmitting the identification code to the counseling server, where the
counseling server determines a counselor based on the
identification code and creates the counseling room for counseling
between the user and the counselor,

wherein the identification code corresponds to the counseling link, and the
counseling link is selected by the user to determine the counselor
among a plurality of counselors, and

the identification code includes at least one selected from the group
consisting of query-contents identification, language information, a
service-providing server's information, and the user's location
information.

30. (Currently Amended) An apparatus for providing a user with a counseling room, the apparatus being coupled with a service-providing server by using a network, the apparatus comprising:
- a storage device; and
 - a processor coupled to the storage device,
- wherein the storage device stores a program for controlling the processor,
- and the processor, being operative with the program, executes a method comprising:
- receiving click information on a counseling link from a user computer and
 - an identification code from the service-providing server, wherein the counseling link is selected by the user on a webpage of a site including a plurality of webpages including a plurality of counseling links;
 - determining a counselor among a plurality of counselors based on the identification code; and
 - creating the counseling room in which the user and the counselor can engage in interactive counseling, wherein:
- the click information is transmitted from the user computer to the service-providing server;
 - the identification code is generated in accordance with the click information on the counseling link on the webpage, the click information being transmitted from the user computer to the service-providing server; and

the identification code corresponds to the counseling link, and the
counseling link is selected by the user to determine the counselor
among the plurality of counselors; and
the identification code includes at least one selected from the group
consisting of query-contents identification, language information,
the service-providing server's information, and the user's location
information.

31. (Currently Amended) A method for providing a real-time counseling service at a
contents-providing server by using a network, the method comprising:
providing at least one page in a site corresponding with the
contents-providing server having at least one counseling link;
when the counseling link is selected by a user, generating an identification
code corresponding with the counseling link, and generating basic
counseling information by retrieving a database using the
counseling link or the identification code; and
transmitting the identification code to a counseling server corresponding
with the counseling link, wherein:
the counseling server provides the basic counseling information to a
counselor computer determined based on the identification code
such that the user and the counselor can engage in interactive
counseling using a user computer and the counselor computer,
respectively; and

the basic counseling information includes at least one of a webpage
accessed by the user just before clicking on the counseling link, a
record of the user's activity after linking to a service-providing
server, and general examples of counseling related to the
webpage; and

the identification code includes at least one selected from the group
consisting of query-contents identification, language information, a
service-providing server's information, and the user's location
information.

32. (Previously Presented) The method of claim 31, wherein the identification code includes at least one of language information, the contents-providing server's information, category information, and the counseling server's information.
33. (Previously Presented) The method of claim 32, wherein the identification code further includes user-related information.
34. (Currently Amended) A method for providing a real-time counseling service by using a network, the method comprising:
receiving an identification code in accordance with a counseling link
selected by a user from a contents-providing server, wherein the
identification code includes at least one selected from the group
consisting of language information, query-contents identification, a

service-providing server's information, the user's location
information, the contents-providing server's information, category
information, and a counseling server's information;
determining a counselor based on the identification code;
providing basic counseling information to a counselor computer operated
by the counselor, the basic counseling information including at least
one of a webpage accessed by the user just before clicking on the
counseling link, a record of the user's activity after linking to a
service-providing server, and general examples of counseling
related to the webpage; and
creating a counseling room in which the user and the counselor can
engage in interactive counseling using the identification code in real
time.

35. (Canceled).
36. (Previously Presented) The method of claim 34, further comprising providing a chatting service based on at least one of text, voice, picture board, and picture.
37. (Previously Presented) The method of claim 34, further comprising:
 - receiving a help request and help contents from the user;
 - determining a professional counselor based on the help contents;
 - linking the professional counselor with the counseling room; and

transmitting at least the basic counseling information to the professional counselor.

38. (New) The method for providing a real-time counseling service by using a network of claim 1, wherein said query-contents identification corresponding to said query or said click information to determine at least one proper counselor among various counselors, said language information is the language corresponding to said query, said service-providing server's information is a domain name (URL) of the service-providing server, and the user's location information, and said language information is the language corresponding to said query.
39. (New) The method for providing a real-time counseling service by using a network of claim 9, wherein said query-contents identification corresponding to said query or said click information to determine at least one proper counselor among various counselors, said language information is the language corresponding to said query, said service-providing server's information is a domain name (URL) of the service-providing server, and the user's location information, and said language information is the language corresponding to said query.
40. (New) The method for providing a real-time counseling service by using a network of claim 17, wherein said query-contents identification corresponding to

said query or said click information to determine at least one proper counselor among various counselors, said language information is the language corresponding to said query, said service-providing server's information is a domain name (URL) of the service-providing server, and the user's location information, and said language information is the language corresponding to said query.